

# dr.bump

## SCRATCH & SCUFF SURGERY

The Dr. Bump Team Are Celebrating Their 5th Birthday!



**Meet The Team: James, Naomi and Andrew in front of their Surgery**

Time flies when you're busy - I couldn't believe it's been five years since James and Naomi from Dr. Bump booked their first editorial when they launched their mobile bodyshop repair business!

After working for the world's leading franchise for five years, James had just established on his own, offering high quality repairs for cars, specialising in "small to medium area repair technology".

The car James repaired for me in front of our garage is no longer with us but Dr. Bump has gone from strength to strength! After the editorial the business grew steadily over the next few years, only hampered by the great British weather. To be weather independent James and Naomi took the plunge and opened their Scratch & Scuff Surgery on the Trojan Industrial Estate in Paignton 18 months ago. They haven't looked back since.

Dr. Bump can now offer a same-day service with optional free pickup and drop off - and with even better quality because they invested heavily in new equipment and technology, some of it especially imported from the US. They use water based paints to repair metallic, pearl, mica and combination effect paint finishes - always getting the perfect match. Because only the best materials are used by their highly professional team, Dr. Bump is proud to offer a lifetime guarantee on all repairs. James proudly told me that they haven't had a single complaint about their workmanship during the last five years!

Dr. Bump is a very cost effective way to get your car repaired - nearly all repairs are completed for less than most peoples' insurance excess.

James and Naomi took on their apprentice Andrew from South Devon College in September 2012. He is just finishing his NVQ level 2 in Motor Vehicle Body Repairs, and will soon be going onto his NVQ level 3. Andrew is already demonstrating an excellent level of skill with a paint gun as well as looking after the workshop.



**How It All Started - James in front of my garage...**

The new workshop and equipment has enabled Dr. Bump to accept larger repairs such as vandal scratches, covering the whole length of a car and repairs of "Devon Rash", scratch marks left by hedges, which is a service that's very much in demand at Dr. Bump.

A new service is the "paintless" dent removal for dents of around "golf ball" size and smaller that have not broken the paint. This can be a highly cost effective alternative to a traditional paint repair.

Here are all Dr. Bump Scratch & Scuff Services:

- **Bumper scuffs**
- **Scratches & scrapes**
- **Vandal scratches**
- **Minor dents**
- **Alloy Wheel refurbishment**
- **Machine polishing**
- **Paintless Dent Removal**

One of the investments that really make a difference at Dr. Bump is the specially designed Vehicular Recirculation System with carbon filters, especially imported from the US - it keeps down the dust levels in the workshop, thus ensuring even greater quality. James also imported an air fed breathing system from the US, and is very proud of his Infrared Panel Heater, which ensures an even bake of the whole panel.

Because of the new equipment and their expertise, repairs are completed within a day - most traditional bodyshops would need your car for three days or more.

James, Naomi and Andrew are looking forward to seeing you at Dr. Bump's Scratch & Scuff Surgery - just drop in anytime Monday to Friday 9am to 5pm. There'll always be someone there to give free advice or to make an appointment!



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